

# User Manual

## e-Shareholder Meeting System



# Contents

(Enclosure No.10)

**1** Preparation for DAP e-Shareholder Meeting

---

**2** Steps of e-Registration

---

**3** Steps of joining the e-Meeting

---

**4** e-Question and e-Voting functions

---

**5** Resetting password

# 1 Preparation for DAP e-Shareholder Meeting

For registration, please prepare an electronic device with a camera.



PC Computer



Notebook



Tablet



Mobile



Access to DAP e-Shareholder Meeting via Web Browser.



Google Chrome  
(recommended)



Safari



Edge

## Documents required for registration

Individual shareholder



ID Card

or



Passport

Juristic person



Juristic person certificate



ID Card

or



Passport

## Preparation for DAP e-Shareholder Meeting

### e-Registration via DAP e-Shareholder Meeting system

Attend the meeting in person

Thai person     Foreign person     Juristic person

Proxy to another person (A)

Proxy to another person (B)

Proxy to independent director (B)



**DAP  
e-Shareholder  
Meeting**

### Register by sending documents to the company\*

1



For registration, shareholders submit the documents for identity verification to the company, as specified in the invitation to the shareholders' meeting

2



The company officer will check the information and proceed registration. The system will inform the shareholders of the registration result and username for attending the meeting.

\* Please study the details of registration such as document list / document submission, as specified in the invitation to the shareholders' meeting

#### In case of proxy

For shareholder who is unable to attend the meeting, they may appoint a proxy. Please find more information about proxy in the invitation letter to shareholders' meeting.

# 2 Steps of e-Registration

Log in to register from the registration link provided in the invitation to the shareholders' meeting.

## 1 Click “New registration”

**DAP E-Shareholder Meeting**

TEST LISTED  
Annual General Meeting of Shareholder for the year 2022 No. 1/2022  
10 February 2022 via electronic meeting (E-AGM) at 3.00 PM

Login

Email  
Email

Password  
Password

Forgot password

Login

or

New registration

[Investor Registration Manual](#)  
Recommended Browser: Chrome

## 2 Shareholders accept the terms and conditions for attending the shareholders' meeting via DAP e-Shareholder system by marking and click “OK”

ข้อตกลงและเงื่อนไขในการเข้าประชุมผู้ถือหุ้นผ่านระบบ DAP e-Shareholder Meeting

ข้อตกลงและเงื่อนไขในการเข้าประชุมผู้ถือหุ้นผ่านระบบ DAP e-Shareholder Meeting

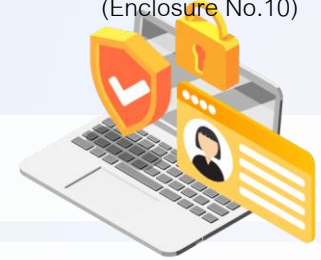
1 / 2 | 36% | [Icons]

1

ฉันขอมอบหมายให้ผู้จัดประชุม... (This checkbox is circled in red)

หากผู้ถือหุ้นได้อ่านและตกลงผูกพันตามข้อตกลงและเงื่อนไขในการเข้าประชุมผู้ถือหุ้นผ่านระบบ DAP e-Shareholder Meeting...

ยกเลิก [ตกลง] (The 'ตกลง' button is circled in red)



## 2.1 Attend the meeting in person – Individual person with the ID Card

1 Choose a registration form

Attend in person       Proxy

2 Specify the type of shareholder

Thai person       Foreign person / Person without the ID card       Juristic person

3 Fill out shareholder's information

- Name-Surname
- ID card number / laser code on the back of the ID card (optional)
- Date of birth
- Email address (It will be used as your username when logging in)
- Password
- Mobile phone number

Your password must be between 8-15 characters and must contain:

1. Uppercase letter
2. Lowercase letter
3. Number or Special characters

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  and click “Next”

4 Enter OTP



OTP will be sent to the mobile phone number and email you have entered.

(If shareholder have entered a foreign phone number, the OTP will be only sent to your email.)

Enter OTP and click “Next”

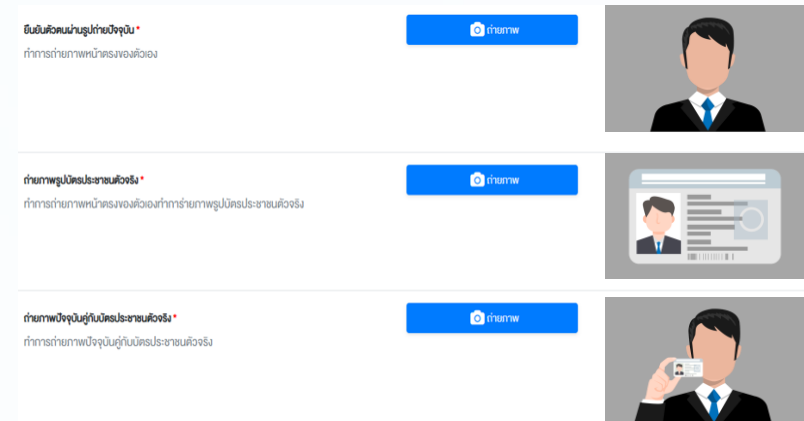
5 Take pictures of yourself

Shareholders need to take pictures of yourself holding the ID card as explained in 3 steps below:

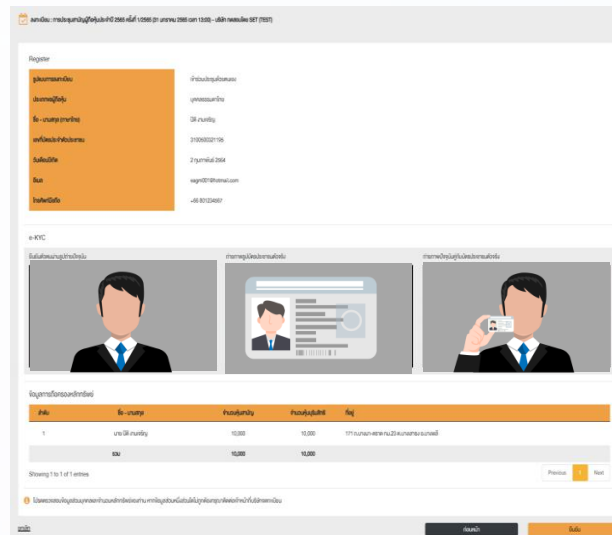
Picture 1 : Picture of yourself

Picture 2 : Picture of your ID card

Picture 3 : Picture of yourself holding the ID card



6 Review registration and securities holding information



Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

Please keep your username and password confidential. Your login account should never be disclosed to others.

## 2.2 Attend the meeting in person – Foreign person / Person without the ID card OR Juristic Person

1 Choose a registration form

Attend in person       Proxy

2 Specify the type of shareholder

Thai person       Foreign person / Person without the ID card       Juristic person

3 Fill out personal information

### Foreign person / Person without the ID card

- Name-Surname
- Passport / Non-Thai ID / Government Officer Number
- Email address (It will be used as your username when logging in)
- Password
- Mobile phone number

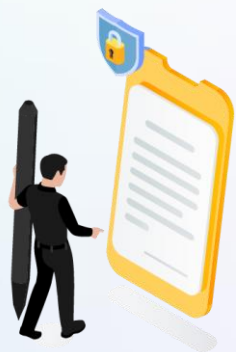
### Juristic person

- Juristic person Name (Company Name)
- Registration Number
- Juristic person representative information: ID card number / laser code on the back of the ID card and date of birth (optional)
- Email address (It will be used as your username when logging in)
- Password
- Mobile phone number

Your password must be between 8-15 characters and must contain:

1. Uppercase letter
2. Lowercase letter
3. Number or Special characters

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  and click “Next”





4 Enter OTP



OTP will be sent to the mobile phone number and email you have entered.

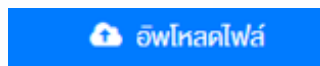
(If shareholder have entered a foreign phone number, the OTP will be only sent to your email.)

Enter OTP and click “Next”

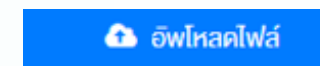
5 Take a picture of yourself / Attach files



Take a picture of yourself and upload attachments as specified in the invitation letter



Upload attachments as specified in the invitation letter

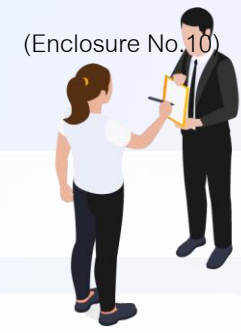


6 Review registration and securities holding information

Please keep your username and password confidential. Your login account should never be disclosed to others.



Shareholders review the registration information and securities holding information. If the information is correct, click “Submit”



## 2.3 Proxy to another person (A)

1 Choose a registration form

- Attend in person       Proxy

2 Fill out the information of the shareholder who appoints a proxy and enter OTP

- Name-Surname
- ID card number / laser code on the back of the ID card
- Date of birth
- Email Address
- Mobile phone number

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  and click “Next”

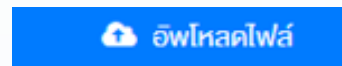
- Enter OTP

3 Specify the type of proxy

- Proxy to another person (A)       Proxy to independent director (B)

4 Fill out proxies information

- Name-Surname / Age
- ID card number / Address
- Email Address
- Mobile phone number



The shareholder uploads the proxy form A with attachments as specified in the invitation letter

[Proxy form A can be downloaded at](#)



Click “Next”

5

Review registration and securities holding information

(Enclosure No.10)



Shareholders review the registration information and securities holding information. If the information is correct, click “Submit”

Proxies will receive an email with the initial password.

Proxies will have to reset a new password before logging in to DAP e-Shareholder Meeting



## 2.4 Proxy to another person (B)

(Enclosure No. 0)



1 Choose a registration form

Attend in person  Proxy

2 Fill out the information of the shareholder who appoints a proxy and enter OTP

- Name-Surname
- ID card number / laser code on the back of the ID card (optional)
- Date of birth
- Email Address
- Mobile phone number

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  and click “Next”

- Enter OTP

3 Specify the type of proxy

Proxy to another person (B)  Proxy to independent directors (B)

4 Fill out proxies information

### Proxy to another person (B)

- Name-Surname / Age
- ID card number / Address
- Email Address
- Mobile phone number

### Proxy to another person (B)

- Independent Director’s name

5

Cast a vote in advance

Agenda No 1 To acknowledge the overall operation of the Company during 2020

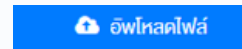
Agenda No 2 To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year ended 31st December 2020

Agree       Disagree       Abstain

Agenda No 3 To consider and approve the appointment of Directors for replacement of those who retired.

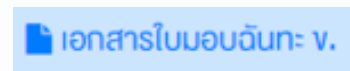
Agenda No 3.1 Mr. Somchai Kamtong

Agree       Disagree       Abstain



The shareholder uploads the proxy form B with attachments as specified in the invitation letter

Proxy form B can be downloaded at



Click "Next"

The shareholder who appoints a proxy cast a vote in advance for all agenda. There are 3 voting options:

- Agree
- Disagree
- Abstain

6

Review registration and securities holding information



Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

The shareholder will receive an email informing your proxy registration result to confirm that the proxy registration has been completed. However, the shareholder will not receive the password, as the proxy are appointed to independent director and your vote was already casted.

# 3 Steps of joining the e-Meeting

(Enclosure No.10)



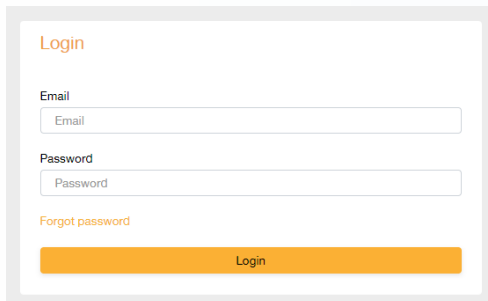
1

<https://portal.eservice.setgroup.or.th>

Shareholders log in to DAP e-Shareholder Meeting system on the date and time specified by the company

Click the meeting link in the email received from the system.

2



Login

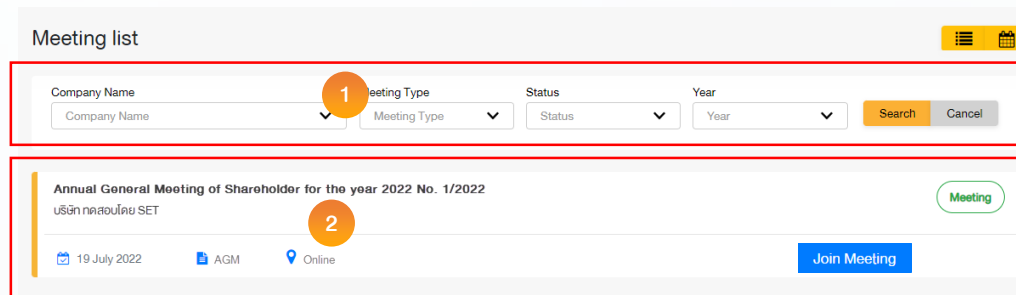
Email

Password

[Forgot password](#)

Enter Username (email address that you have registered) and Password

3



Meeting list

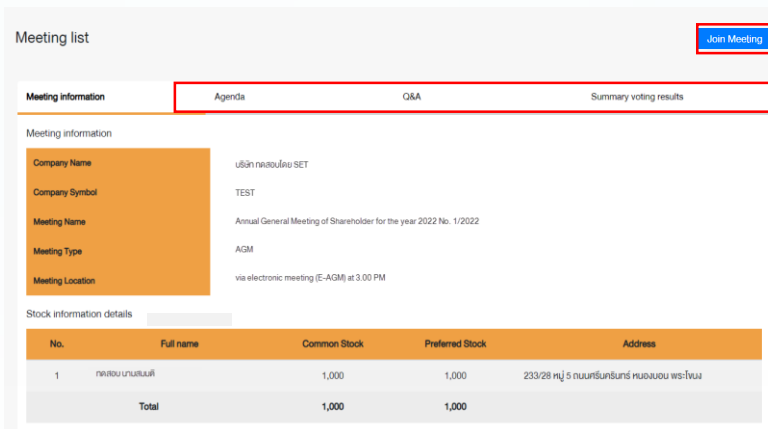
Company Name Meeting Type Status Year Search Cancel

Annual General Meeting of Shareholder for the year 2022 No. 1/2022 Meeting

19 July 2022 AGM Online Join Meeting

1. Search for the meeting by finding the Company name / Meeting type etc.
2. Click “Join Meeting” on the meeting you wish to join

4



Menu bar will display information as follow:

1. Meeting information
2. Meeting agenda
3. Your question list
4. Voting result (after announced)

- Click “Join Meeting” [Join Meeting](#)
- Agree to the terms and conditions of service by marking  and click “Join Meeting”
- Confirm name and voting rights
- Enter OTP



# 3 Steps of joining the e-Meeting

Meeting Room

DAP e-Shareholder Meeting

1

Open WebEx Leave Meeting

Agenda

- 1 To acknowledge the overall operation of the Company during 2021
- 2 To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year 2020
- ★ 3 To consider and approve the appointment of Directors for replacement of those who retired.
- 4 Agenda No 4 To consider appointing auditors and setting audit fees for the year 2022

Mr. A  
Mr. B

Agenda No 4.1 To consider appointing auditors of ABC Company in place of the former company whose contract has expires in 2021  
Agenda No 4.2 To consider and approve the audit fee for the year 2022

Unmute Start video Start Sharing

3 4

Send Question or Vote Submit Vote Send Question

## Description

1. Meeting Display: Webex Meeting screen will be embedded in DAP e-Shareholder Meeting, If the screen does not work, click 'Open WebEx' on the top right to view the meeting via Application Cisco Webex Meeting instead
2. Current agenda will be indicated by star icon and yellow bar
3. e-Voting functions: voting can be casted only within appointed time frame
4. e-Question functions: queueing your questions for both current and upcoming agenda
5. Your questions submitted in the meeting
6. Voting results: It will be only shown after the company has announced results for each agenda

Q&A 5 Summary voting results 6

Q&A

⊕ To acknowledge the overall operation of the Company during 2021

Question : I would like to know the operating results of the company in 2021  
Remark : Completed  
06 February 2022 14:09 Delete

Question : สอบถามการเลือกตั้งกรรมการที่จะครบกำหนดลาออก  
Remark : ยกยอดไปตอบในวาระที่ 3 Completed  
06 February 2022 14:09 Delete



# 4 e-Question and e-Voting functions

(Enclosure No.10)



e-Question functions

DAP e-Shareholder Meeting

ประชุมสามัญผู้ถือหุ้นประจำปี 2564

Agenda

- 1 To acknowledge the overall operation of the Company during 2021
- 2 To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year: 2020
- ★ 3 To consider and approve the appointment of Directors for replacement of those who retired.  
Mr. A  
Mr. B
- 4 Agenda No 4 To consider appointing auditors and setting audit fees for the year 2022  
Agenda No 4.1 To consider appointing auditors of ABC Company in place of the former company whose contract has expires in 2021  
Agenda No 4.2 To consider and approve the audit fee for the year 2022

Submit Vote Send Question

During the meeting, shareholders can submit questions in advance:

1. Click “Submit Vote” **Send Question**
2. Vote within the period of time given for both your vote rights and proxy’s (if any)  
Click “Submit Vote” **Send Question**

Send Question

Agenda \*

Agenda No 4 To consider appointing auditors and setting audit fees for the year 2022

Questioner \*

สมาชิกสามัญ (ผู้ถือหุ้น)

Question (Optional)

1/1000

Close Send Question

When you are allowed to ask questions, the company will call your name. Please turn on your microphone and/or camera (VDO) to ask such question by yourself

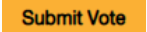
# 4 e-Question and e-Voting functions

(Enclosure No.10)



e-Voting functions

For each agenda, there are 3 voting options:  
“Agree”, “Disagree” and “Abstain”

1. Click “Submit Vote”
2. Vote within the period of time given for both your  
vote rights and proxy’s (if any)
3. Click “Submit Vote” 

Shareholders are able to vote only within given time frame.

# 4 e-Question and e-Voting functions



## e-Voting functions

1

**DAP E-Shareholder Meeting**

การประชุมสามัญผู้ถือหุ้นประจำปี 2565 ครั้งที่ 1/2565  
บริษัท ทรู คอร์ปอเร จำกัด (มหาชน)  
Annual General Meeting of Shareholder for the year 2022 No. 1/2022  
TEST LISTED  
วันจันทร์ที่ 31 มกราคม 2565 เวลา 13:00 (31 January 2022 13:00)

วาระที่ 2 พิจารณายกบัญชีงบการเงินและงบกำไรขาดทุนสุทธิประจำปี 2564  
(Agenda No 2 To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year ended 31st December 2021)

สรุปผลการลงคะแนน

	จำนวนเสียงทั้งหมด (Number of Votes)	ร้อยละ (Percentage)
เห็นด้วย (Agree)	45,000	60.00%
ไม่เห็นด้วย (Disagree)	15,000	20.00%
งดออกเสียง (Abstained)	15,000	20.00%
บัตรเสีย (Voided ballot)	0	-
<b>รวม</b>	<b>75,000</b>	<b>100.00%</b>

e-Summary

การพิจารณา: การลงคะแนนเสียงไม่น้อยกว่า 3/4 ของจำนวนเสียงทั้งหมดของผู้ถือหุ้นสามัญและไม่มีสิทธิออกเสียงลงคะแนน และสิทธิคัดค้าน (Veto)  
Resolution:

2

Send Question or Vote Submit Vote Send Question

Q&A Summary voting results

Summary voting results

No.	Agenda Name	Vote	Summary
1	To acknowledge the overall operation of the Company during 2021		
2	To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year ended 31st December 2020	🗳️	
3	To consider and approve the appointment of Directors for replacement of those who retired.		
4	Mr. A	🗳️	
5	Mr. B	🗳️	

🗳️ Agenda has voting, Voting Result Summary

After the closing of voting in each agenda, the company will announce results. Shareholders can check the result of each agenda by clicking the icon

# 5 Resetting password



To retrieve your password, shareholders can reset password by clicking “**Forgot password**” button.

## 1 Reset password via email

Enter your registered email

Check your inbox

Set new password

# 5 Resetting password

(Enclosure No.10)



## 2 Reset password via mobile phone number

Click the link to reset password via mobile phone

A screenshot of a 'Forgot password' dialog box. It has an orange header with a close button. Below the header is an 'Email' input field with a red asterisk. Below the input field is the text 'Please enter the registered email address'. A red arrow points to a blue link labeled 'Password reset with mobile number'. At the bottom are 'Close' and 'Submit' buttons.

Enter your mobile phone number

A screenshot of a 'Forgot password' dialog box. It has an orange header with a close button. Below the header is a 'Mobile number' input field with a red asterisk. Below the input field is the text 'Please enter the registered mobile address'. A blue link labeled 'Password reset with email' is visible. At the bottom are 'Close' and 'Submit' buttons.

Request for OTP and enter OTP

A screenshot of an OTP request screen. At the top is an icon of a smartphone with a speech bubble containing three asterisks. Below the icon is the text 'Please fill 6 digits to confirm' and 'Reference Code : FBJMFV'. Below the text is a row of six empty input boxes for digits. At the bottom is a 'Resend OTP (01:22)' button with a circular arrow icon.

Set new password

A screenshot of a 'Reset password' screen. It has an orange header. Below the header are two input fields: 'Password' and 'Confirm password', both with red asterisks. Below the input fields is a large orange 'Submit' button.



To download user manual



shareholders could study more information at:

<https://www.set.or.th/e-shareholder-meeting>



Or scan the following QR Code:

